



**RVCF 2025 Annual Fall Conference
Agenda-At-A-Glance**

Sunday, November 2nd

1:00 pm - 6:00 pm	1:1's Sonoran Terrace Early Registration - Paradise Ballroom West Foyer <i>(name badges sponsored by EC Grid)</i> Exhibitor Set Up - Exhibit Hall Paradise Ballroom
	Arizona Ballroom Salon G
1:00 pm - 2:30 pm	EDI Fundamentals and Best Practices <i>Michael Kotoyan, EDI Academy</i>
3:00 pm - 4:30 pm	Fight Chargebacks From an EDI Perspective <i>Michael Kotoyan, EDI Academy</i>
4:30 pm - 5:20 pm	Beyond the Dress Code: Redefining Workwear with Intention & Impact <i>Libby Tolm, Founder / CEO, Oneightyfy Consulting</i>
5:30 pm - 6:00 pm	First Time Attendee Orientation <i>RVCF Staff</i>
6:00 pm - 7:00 pm	Welcome Reception - Exhibit Hall Paradise Ballroom



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Monday, November 3rd

7:30 am - 8:30 am	Exhibit Hall Opens - Paradise Ballroom Breakfast - Exhibit Hall Paradise Ballroom Conference Registration Paradise Ballroom West Foyer <i>(name badges sponsored by EC Grid)</i>		
	Paradise Ballroom Salons 5-6	Paradise Ballroom Salons 7-8	
8:30 am - 9:20 am	<i>Supplier Focused</i> RPA in Action: Automating Retailer Portal Management <i>Jim Hilton, Director of Consulting Services and Sean Daley, Managing Director, Smyyth-Carixa</i>	<i>Retailer Focused</i> The Three Overlooked Fundamentals Holding Back Your Retail Supply Chain's Performance <i>Brandon Pierre, VP, Customer Success, SPS Commerce Dr Gibson, Professor Emeritus, Auburn University Andy Sutphin, Sr. Manager, Vendor Compliance and Collaboration, Sprouts Farmers Market Tim Forseth, Sr Director, Sunkist Growers</i>	
9:25 am - 10:15 am	<i>Supplier Focused</i> Innovative Approaches to Retailer Deductions <i>Jason Plueneke, VP and John Gunther Senior VP Sales and Marketing STAT Recovery</i>	<i>Retailer Focused</i> From Reactive to Proactive: Embedding Supplier Risk Management at Scale <i>Jason Street, VP Strategic Business Development, Apex Analytix</i>	
10:15 am - 10:30 am	Networking Break - Exhibit Hall Paradise Ballroom		
10:30 am - 11:20 am	<i>Suppliers, Transportation & 3PL's Only</i> Merchandise Supplier Open Forum (Extended Session) <i>Kimberly Erickson, Founder & CEO and Kevin Kroymann, Director of Consulting, Optimize Receivables</i>	<i>Retailers Only</i> Retailer Open Forum <i>(Extended Session - including the 2025 update to our exclusive Deduction Policy Review)</i> <i>Susan Pichoff, RVCF</i>	
11:25 am - 12:15 pm			<i>Service Providers Only (Meet in Exhibit Area)</i> Service Provider Open Forum <i>Paula Giovannetti, RVCF</i>
12:15 pm - 1:30 pm	Lunch - Garden		
1:30 pm - 5:15 pm	1:1 Meetings - Exhibit Hall Paradise Ballroom		



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Monday, November 3rd continued

	Paradise Ballroom Salons 5-6	Paradise Ballroom Salons 7-8
1:30 pm - 2:20 pm	<p align="center">From Chaos to Clarity: Driving Smarter Retail Actions with AI-Powered Insights</p> <p align="center"><i>Jules Levy, Principal Generative and Agentic AT Specialist Ellie Quartel, Head of Global Retail & Hospitality ServiceNow</i></p>	<p align="center">Ulta Supplier Breakout Session</p> <p align="center"><i>Anna Peckhart, VP, Supply Chain Planning & Compliance Alison Bafia, Manager Supplier Operations Kristen Epley, Supplier Operations Manager Kanesa Malar Kanaganayagam, Director Supplier Operations</i></p>
2:25 pm - 3:15 pm	<p align="center">Retail Compliance Reimagined: From Chargebacks to Complete Control</p> <p align="center"><i>Paul Arguin, Vice President, Global RFID Technology</i></p>	<p align="center">Collaboration – Does it Work? Jeopardy – the 25th Anniversary Edition</p> <p align="center"><i>Don Wiener, Sr Director, Open Text</i></p>
3:15 pm - 3:30 pm	Networking Break - Paradise Ballroom - Sponsored by Comarch	
3:30 pm - 4:20 pm	<p align="center">Hiring Trends in Warehousing and Transportation</p> <p align="center"><i>Bret Schurman, President Serecruit</i></p>	<p align="center">What's In Your Playbook? Tools and Tactics Retailers Use to Conquer Supply Chain Chaos</p> <p align="center"><i>Jill Barron, Practice Lead - Supply Chain Strategy, Summit Advisory Team and Lori Boyer, Host, Unboxing Logistics & Head of Content Marketing, EasyPost</i></p>



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Monday, November 3rd continued

	Paradise Ballroom Salons 5-6	Paradise Ballroom Salons 7-8	Exhibit Area Paradise Ballroom
4:25 pm - 5:15 pm	<p align="center">Global e-Invoicing Mandates: How to Prepare for 2026 and Beyond</p> <p align="center"><i>Ewa Młynarczyk, Business Solutions Consultant and Rodrigo Moreiro Bockhop, Business Development Manager Comarch</i></p>	<p align="center"><i>Beyond the Contract: The Collaboration Equation, Turning Everyday Partnerships into Long-Term Success Stories</i></p> <p align="center"><i>Libby Tolm, CEO, Oneightyfy Consulting Shannon Lertique, Team Lead, Vendor Relations, Dillards Debbie Nyquist, EDI Manager, Nordstrom Michael Krauss, Chantelle Lingerie</i></p>	<p align="center">Business Process Roundtable: Item Master Data; Ship Notice / Label Errors; and PO Changes</p> <p align="center"><i>Paula Giovannetti, RVCF, Supply Chain Consultant</i></p>
6:00 pm - 7:30 pm	Networking Reception - Exhibit Hall Paradise Ballroom		



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Tuesday, November 4th

7:30 am - 8:15 am	Exhibit Hall Opens - Exhibit Hall Paradise Ballroom Breakfast - Exhibit Hall Paradise Ballroom Conference Registration - Paradise Ballroom West Foyer (<i>name badges sponsored by EC Grid</i>)		
	Arizona Ballroom Salons H-N		
8:15 am - 8:45 am	Welcome & RVCF Update <i>Kim Zablocky, RVCF</i>		
8:45 am - 9:35 am	Keynote Speaker From Click to Doorstep: How AI is Transforming the Retail Value Chain. <i>Sharon Gai</i>		
9:35 am - 9:45 am	Networking Break - Exhibit Hall Paradise Ballroom		
9:45 am - 10:35 am	AI at the Point of Return: From Reactive Returns to Predictive Fraud Prevention. Building on data visibility to create a proactive, fraud-resistant supply chain <i>Wes Berry, EVP, Client Partnerships & Success ReturnPro</i>		
10:35 am - 10:50 am	Networking Break - Exhibit Hall Paradise Ballroom		
10:50 am - 11:40 am	Tariffs and Uncertainty: Strategies for Mitigating Risk <i>Boyd Evert, CEO and cofounder of Harvest Revenue Group</i> <i>Kevin Stewart, CPA, Partner – Crowe LLP</i>		
11:40 am. - 12:30 pm	Retailer / Supplier Combined Open Forum <i>RVCF Staff</i>		
12:35 pm - 1:45 pm	Lunch - Garden		
1:45 pm - 5:30 pm	1:1 Meetings Exhibit Hall Paradise Ballroom		
	Arizona Salons ABF	Arizona Salon G	Arizona Salon CDE
1:45 pm - 2:35 pm	Reuse in Retail - How The Past Shapes Our Future <i>Nancy Justice, Senior Vice President of North America, Pact Group – Reuse Solutions</i>	The Proactive Supply Chain: Using AI Agents to Predict and Prevent Supply Chain Disruptions. <i>Tony D'Angelo, CSO Loren Data/EC Grid</i>	Nordstrom Supplier Breakout Session <i>Debbie Nyquist, EDI Manager</i> <i>Emily Nadler, Program Manager - Collaboration Team</i>



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Tuesday, November 4th continued

	Arizona Salons ABF	Arizona Salon G	Arizona Salon CDE
2:35 pm - 3:25 pm	<p align="center">RFID & 2D Barcodes</p> <p><i>Chuck Lasley, Chief Technology Officer, Dillards & Amy Reiter, Senior Director Customer Success, GS1</i></p>	<p align="center">Thriving in a New Context - Drawing on Experiences, Understanding Culture & Norms, and Thoughtfully Integrating into a New Role</p> <p><i>Jenni Staudacher, Supply Chain Executive, Salomon</i></p>	<p align="center">Chargebacks as Checkpoints: Partnering for Performance and Customer Success.</p> <p><i>Carolina Rodriguez, Founder & CX Architect, Customor</i></p>
3:25 pm - 3:40 pm	Networking Break- Exhibit Hall Paradise Ballroom		
4:00 pm - 5:00 pm	Exhibitor Move Out		
	Arizona Salons ABF	Arizona Salon G	Arizona Salon CDE
3:40 pm - 4:30 pm	<p align="center">The Playbook for a Best-in-Class Vendor Compliance Program: How CVS Set a New Standard for ASN Performance & Cost Savings</p> <p><i>Michael Rabinowitz, CEO, CoEnterprise Tracy Silverberg, Director Product, CoEnterprise Michael Tavares, Supply Chain Performance Manager, CVS</i></p>	<p align="center">The Fabric of Trust: Creating Collaborative Brand-Factory Connections</p> <p><i>Linda Davidson, Industry Consultant/ Former GVP Strategic Services at PVH Corp.</i></p>	<p align="center">JCPenney Supplier Breakout Session</p> <p><i>Melinda Hernandez, Senior Manager Vendor Compliance & EDI Veronica Flores, Supply Chain Sr Project Specialist</i></p>
4:30 pm - 5:20 pm	<p align="center">From Penalties to Profits: Best Practices for Managing Amazon Chargebacks</p> <p><i>Vanessa Hung, Community Engagement Director, SPS Commerce</i></p>	<p align="center">Maintaining Supply Chain Progress in an Uncertain Retail World</p> <p><i>Brian Gibson, Professor Emeritus, SCM and Glenn Ritchie, Harbert Eminent Scholar & Professor Auburn University</i></p>	<p align="center">Dillards Supplier Breakout Session</p> <p><i>Shannon Lertique, Team Lead, Vendor Relations, Anita Spence, Director, Vendor Relations, Dillards</i></p>
6:00 pm - 9:00 pm	Cowboy Cookout - Mummy Mountain		



**RVCF 2025 Annual Fall Conference
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Wednesday November 5th

7:30 am - 8:30 am	Breakfast - South Sonoran Terrace
8:30 am - 11:30 am	1:1 Meetings Sonoran Terrace
	Paradise Ballroom 5-8
8:30 am - 9:20 am	<p>Deploying Emerging Technologies</p> <p><i>Paula Giovannetti, Supply Chain Consultant</i></p>
9:25 am - 10:15 am	<p>Returns, Reconciled: Proven Tactics to Stop Overcharge</p> <p><i>Jim Hilton, Director of Consulting Services and Sean Daley, Vice President and Managing Director, Smyyth-Carixa</i></p>
10:15 am - 10:30 am	Networking Break Sonoran Terrace
10:30 am - 11:20 am	<p>Conference Recap and Look Forward</p> <p><i>RVCF Team</i></p>
12:00 PM	<p>Transportation to Dillard's DC (396 North William Dillard Dr Gilbert AZ 85233) Departs from the Circle at 12:15.</p>
	<p>SPS Commerce Supply Chain Performance Management User Group - Arizona Ballroom Salons AB</p>